

VITECTOR

FRABA

RMA REQUEST FORM

Customer Information

Customer Number

Company Name

Title

Ms. Mr.

First Name

Last Name

Street

ZIP

City

Country

State

VAT Number

Different Return Address

Product / Equipment purchased from (Company Name)

Failed Product

Customer Reference Number

Part Name/Number

[> Additional Parts](#)

Failure Description

Application

Comments

I'm an end user of the product: Yes No

In Case of Warranty

Request for replacement

Request for credit note

In Case of no Warranty

Only for analysis. Product can be scrapped.

Request to send back the examined product.

I will bear handling costs of EUR 50 / \$ 70

Replacement

Request immediate replacement unit, I will be liable to pay the costs. In case of warranty a credit note will be issued by FRABA.

Disclaimer

I accept the general [> terms and conditions](#) unless otherwise agreed in writing.

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Send Information (Save the filled form on your computer and then send it to)

rma@vitector.com for Americas

rma@vitector.eu for Europe

rma@vitector.sg for Asia

[> Reset Form](#)

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Part Name/Number

Failure Description

Application

Comments

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